

प्रधान मुख्य आयुक्त का कार्यालय, केंद्रीय वस्तु एवं सेवा कर तथा केंद्रीय उत्पाद शुल्क, मुंबई क्षेत्र
OFFICE OF THE PRINCIPAL CHIEF COMMISSIONER, GST & CX MUMBAI ZONE



वस्तु एवं सेवा कर भवन, 115, महर्षि कर्वे मार्ग, चर्चगेट स्टेशन के सामने, मुंबई-20

GST BHAWAN, 115, M.K. ROAD CHURCHGATE, MUMBAI-400 020

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TRADE NOTICE NO.46/PCCO/MUMBAI/2018 dated April, 2018


Sub.: Setting up of an IT Grievance Redressal Mechanism to address the grievances of taxpayers due to technical glitches on GST Portal- reg.

Please find enclosed herewith a copy of Circular No. 39/13/2018-GST, issued by the Central Board of Indirect Taxes and Customs (GST Policy Wing), New Delhi under F. No. 267/7/2018-CX.8 on 3rd April, 2018 on the above subject which is self-explanatory in nature.

2. In para 5 of the said Circular, it has been clarified that GSTN, Central and State government would appoint nodal officers in requisite number to address the problem a taxpayer faces due to glitches, if any, in the Common Portal. Accordingly, vide instructions dated 4th April, 2018 issued under F. No. 267/7/2018-CX 8 by the Central Board of Indirect Taxes and Customs, the jurisdictional Commissioner (CGST) is being designated as the nodal officer, referred to at para 5 of the said circular. The Commissioner may designate more number of nodal officers, as deemed appropriate, within the Commissionerate to receive applications from the taxpayers as per the procedure prescribed in the Circular. The Commissioner (CGST), as the nodal officer, shall be the appropriate authority to make / receive further communications with GSTN who, where necessary, shall bring the issue before the IT grievance redressal committee in terms of the circular.

3. All the Trade Associations are requested to bring the contents of the above Circular to the notice of their members, goods and services providers in particular and the trade in general.

4. This issues with the approval of the Chief Commissioner.


(PANKAJ KUMAR)
Joint Commissioner
PCCO, GST & CX, Mumbai Zone

Encl: As above.

F. No: IV/16-Tech- 144/PCCO/Mumbai/2018
Mumbai, the April, 2018

Copy to:-

- 1) Trade Associations.(through respective E-Mails)
- 2) The Commissioner of CGST & CX, Mumbai South, Mumbai East, Mumbai West, Mumbai Central, Thane, Thane Rural, Bhiwandi, Palghar, Navi Mumbai, Belapur & Raigad.
- 3) The Superintendent of Computer Cell for uploading on website.
- 4) P.R.O., Mumbai Central, CGST & CX Commissionerate, Mumbai for displaying on Notice Board at GST Bhawan, 115, M.K. Road, Churchgate, Mumbai-400020.
- 5) Master File